



NEW FLAG GMBH

Join the Force! Junior Marketing and Sales Manager - France

New Flag is active in the France since April 2016 and we are growing fast. We are now ready for the next step and would like to professionalize and grow our French business even more. Therefore, we are looking for an Customer Care Manager, who will be able to be a part taker to our acceleration.

ABOUT US

- A truly international company, headquartered in Munich, our products are sold in over 80 countries
- After only 9 years the company has already established itself as the Pulse of Beauty
- Ideas and strategies out of the ordinary are what make us special
- Our organization offers exceptional service with a strong focus on quality and professionalism
- Our brands Tangle Teezer®, invisibobble®, Olaplex®, Maria Nila®, Foamie®, Urban Alchemy®, PulpRiot®, EVO Hair, Color Wow®, Beautyblender®, Kocostar® and Tonymoly® are not only everyone's favorite beauty secret, but life - altering must - haves to our customers
- Our team, consisting of around 160 people spread across all over Europe
- We create and develop brands which are successful worldwide

OUR CURRENT PRODUCTS FOR THE FRENCH MARKET

- Tangle Teezer® has turned the hairbrush segment upside down in no time
- invisibobble®, the hair accessory of the 21st century
- Tonymoly®, the absolute Cult Brand with real quality from South Korea
- Pulp Riot®, the trendiest hair coloring brand from LA
- FOAMIE®, the new clean – taking showering to a next level with the Foamie sponge and shampoo bar
- Urban Alchemy®, the professional hair care brand which provides the best tools and alchemies for the urban life of the professional
- EVO Hair®, the professional hair care and styling brand from Australia, Vegan, cruelty free, sulfates free, saving ordinary humans from themselves on a daily basis.

KEY RESPONSIBILITIES

- Social Media management: moderate and animate all the New Flag pages (FB and Instagram) hunt blooming trends and use them in order to create the buzz for our brands/ launches
- Operational activities regarding the New Flag influencers campaigns
- Manage the Octoly campaigns and deliver regular feedbacks on the quality of the content obtained
- B2B webshop / websites: managing content, clients and orders
- Online marketing: delivering online content as visuals and product descriptions
- Sales / customer support: do your best to engage with the client's needs
- Customer care: answering inquiries by telephone and the general mailboxes; providing requested product and logistic information to customers
- Divers administrative tasks: e.g. implementation of new customers, products and pricing maintenance in administration system / Microsoft Dynamics Navision

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WHAT WE OFFER

- Be part of a highly skilled, international company that is great to work with and for lots of opportunities to grow – both personally as professionally
- A collegial, open - minded team
- Thrilling challenges and continuous opportunities